

## IMPORTANT NOTICE TO CLIENTS – update MARCH 12, 2020

### **Italian Government applying further restrictions on certain commercial activities.**

Dear All,

following up on our previous communication, please be informed that, in light of the latest governmental decree published this morning, a number of commercial activities, delivering certain products and services to the general public, are being shut down, for further prevention of the spread of COVID-19.

With respect to our Marina, the following additional rules shall apply. For all of you to be able to purchase, within the area, essential goods, supplies and groceries – and to limit as much as possible people movement, yet restricted under past provisions – Darsenazero will stay open, during normal hours, offering a wider offer of products in their market area. We are prompting them to make available most products and apply a favourable pricing policy.

Our personnel is going to hand out, to every single person domiciled in the Marina, an extra hard copy of the self-declaration, in case of need to move out of the Marina, under exceptional circumstances.

As previously noted, no public gathering is allowed in the Marina area (as much as outside). For a few days, please refrain from organizing and/or attending any such occasion. We understand the inconvenience, but we do realize better the reason why all this is being provided for, in everybody's own interest. Accordingly, as per our previous communication, the use of the Clubhouse is restricted for strictly personal purposes, provided that you maintain a one-meter distance between each other. Marina personnel is being instructed to apply further restrictions, in case of need and/or violations.

Also, we have been advised by the local Coast Guard to inform you that the use of boats falls within the mobility restrictions, already communicated. Therefore, we strongly discourage you from making such use. With respect to that, you may forward any request of clarification to public Authorities.

For any other issue, with regard to your stay in our Marina, please send us an email to [info@portodellegrazie.it](mailto:info@portodellegrazie.it). We shall emphasize that Marina personnel is still available for urgent needs. Yet, we kindly ask you to defer any other request which is not inherently urgent. Office hours are being reduced and a closed-door policy shall apply.

Needless to say, it is essential that everybody fully comply with governmental provisions. We trust that, if we all commit to the final purposes of these rulings, the current global crisis is going to be overcome and that Italy, in particular, is going to get it sorted out soon, as it seems to have been the case in China.

We rely on your complete understanding. We thank you for your full and accurate collaboration.

Life is beautiful. Still lots to enjoy.

Yours sincerely,

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